

CUSTOMER SERVICE AND TRANSFORMATION SCRUTINY COMMITTEE

Minutes of a meeting of the Customer Service and Transformation Scrutiny Committee of the Bolsover District Council held in the Council Chamber, The Arc, Clowne on Monday 16th January 2017 at 1000 hours.

PRESENT:-

Members:-

Councillor R. Bowler in the Chair

Councillors P.M. Bowmer, M.G. Crane, R.A. Heffer, A. Joesbury, J.E. Smith, E. Stevenson and R. Turner

Officers:-

C. Millington (Scrutiny Officer) and A. Brownsword (Senior Governance Officer)

The Chair wished everyone a Happy New Year.

0580. APOLOGIES

Apologies for absence were received from Councillors C.P. Cooper and D. McGregor

0581. URGENT ITEMS OF BUSINESS

There were no urgent items of business.

0582. DECLARATIONS OF INTEREST

There were no declarations of interest.

0583. MINUTES – 12TH DECEMBER 2016

Moved by Councillor R.A. Heffer and seconded by Councillor A. Joesbury

RESOLVED that the minutes of a meeting of the Customer Service and Transformation Scrutiny Committee held on 12th December 2016 be approved as a true and correct record.

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0584. LIST OF KEY DECISIONS AND ITEMS TO BE CONSIDERED IN PRIVATE

Members considered the List of Key Decisions and Items to be Considered in Private document.

Moved by Councillor R.A. Heffer and seconded by Councillor R. Turner

RESOLVED that the List of Key Decisions and Items to be Considered in Private document be noted.

0585. WORK PLAN

The Customer Service and Transformation Scrutiny Committee Work Plan was circulated for Members' information.

The Scrutiny Officer noted that an update on the Employee Survey, an update on the Review of the CAN Rangers and an Update on the District Heating Review would be included on the agenda for the meeting to be held on 13th February 2017.

Moved by Councillor J.E. Smith and seconded by Councillor R. Bowler

RESOLVED that the Work Plan be noted

0586. THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

Moved by Councillor R. Bowler and seconded by Councillor J.E. Smith

RESOLVED that under Section 100(A)(4) of the Local Government Act 1972 (as amended), the public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in the stated Paragraph of Part 1 of Schedule 12A of the Act and it is not in the public interest for that to be revealed.

0587. UPDATE ON THE REPORT OF THE SCRUTINY REVIEW OF HEATING COSTS TO TENANTS IN PROPERTIES WITH A DISTRICT HEATING SCHEME SUBMITTED TO EXECUTIVE ON 3RD JANUARY 2017

The Chair noted that the report had been well received by the Executive who now had 6 weeks to respond to the recommendations. It was disappointing that the new system of charging was to be discussed at Budget Scrutiny Committee on 19th

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January 2017, rather than at the Customer Service and Transformation Scrutiny Committee as stated in the recommendation in the Review of District Heating.

It was moved by Councillor M.G. Crane and seconded by Councillor A. Joesbury that the Committee had concerns in the actions of the Housing Department and Cabinet in considering the recommendations of the Review of District Heating and the procedure in not responding to the Customer Service and Transformation Scrutiny Committee.

Following further discussion Councillor Crane withdrew the previous motion and it was:

Moved by Councillor M.G. Crane and seconded by Councillor R.A. Heffer

RESOLVED that the meeting be adjourned until Monday 23rd January 2017 at 1000 hours in the Council Chamber, The Arc, Clowne to allow for the Assistant Director – Community Safety and Head of Housing (BDC) to present Agenda Item No. 9 – Proposals on the District Heating System.

(Senior Governance Officer/Scrutiny Officer)

The meeting was adjourned at 1059 hours.

The meeting of the Customer Service and Transformation Scrutiny Committee reconvened in the Council Chamber, The Arc, Clowne on Monday 23rd January 2017 at 1000 hours.

PRESENT:-

Members:-

Councillor R. Bowler in the Chair

Councillors P.M. Bowmer, M.G. Crane, R.A. Heffer, A. Joesbury, J.E. Smith, E. Stevenson and R. Turner

Also in attendance with the permission of the Chair, was Councillor M.J. Ritchie (Portfolio Holder for Housing and Community Safety)

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Officers:-

B. Mason, (Executive Director – Operations), P. Campbell (Assistant Director – Community Safety and Head of Housing (BDC)), C. Millington (Scrutiny Officer) and A. Brownsword (Senior Governance Officer)

0588. APOLOGIES

Apologies for absence were received from Councillors C.P. Cooper and D. McGregor

0589. THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

Moved by Councillor R. Bowler and seconded by Councillor J.E. Smith

RESOLVED that under Section 100(A)(4) of the Local Government Act 1972 (as amended), the public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in the stated Paragraph of Part 1 of Schedule 12A of the Act and it is not in the public interest for that to be revealed.

0590. PROPOSALS ON THE DISTRICT HEATING SYSTEM

The Assistant Director – Community Safety and Head of Housing (BDC) gave a presentation which outlined details of a new charging structure for the District Heating System following the principles set out by Cabinet, in response to the recommendation from the Customer Service and Transformation Scrutiny Committee's Review of District Heating. Members asked questions which were answered by the Assistant Director – Community Safety and Head of Housing (BDC). It was noted that the District Heating charges would be in place until commencement of the Safe and Warm Scheme in each property.

The Portfolio Holder for Housing and Community Safety, Executive Director – Operations and Assistant Director – Community Safety and Head of Housing (BDC) left the meeting.

A discussion took place regarding the proposals and the principles set out by Cabinet.

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Moved by Councillor J.E. Smith and seconded by Councillor M.G. Crane

RESOLVED that in the opinion of the Customer Service and Transformation Scrutiny Committee, the proposal was not a fairer system of charging for the District Heating and Executive and the Assistant Director – Community Safety and Head of Housing (BDC) be requested to look at a much fairer system of charging for District Heating than presented.

(Scrutiny Officer/Senior Governance Officer)

**0591. TIME OF THE CUSTOMER SERVICE AND TRANSFORMATION
SCRUTINY COMMITTEE TO BE HELD ON MONDAY 13TH
FEBRUARY 2017**

This item was withdrawn.

The meeting concluded at 1135 hours.